APPENDIX 1

THE LOTHERTON

CHRISTMAS EXPERIENCE 2016

ONLINE FEEDBACK

- Lotherton Hall Xmas experience was outstanding. Having been let down in past years by other so called festive experience, this made a refreshing change. No long queues, reasonable priced and engaging for the children. Many thanks
- We had the most amazing, magical time. Thank you
- We had a wonderful day at Lotherton Hall yesterday. Our 4 year old boy has autism and more structured Christmas activities can be challenging for him. So the 12 days of Christmas trail was ideal for him, as he could wander round at his leisure and go back to the activities as he wanted. It was clear a lot of work had gone into the trail and the fairy dell. Being buggy friendly really helped too! We even went into the beautiful house, and instead of disapproving glances we were positively welcomed by your fabulous team. Thank you for getting our festive season off to a wonderful start!
- Great elves and Santa, fantastic activities and really well timed. Probably the best Santa we have ever done
- Very well organised with the parking attendants and sign posts to the various activities. The Santa experience was pretty much to time and well organised. Loved the walk through the woods and was my son enjoyed having ago at the activities on the 12 days of Christmas.
- The 12 days of Christmas and the fairy part was wonderful! Very well thought out and all in all a fabulous day! Credit to all event staff and staff at Lotherton in general! Well done at such a busy time of year!!!
- Amazing day had with my family, definitely worth every penny. We enjoyed the whole
 experience but the grotto is well worth going to, one of the best we have been too
 and my son loved it! Lots of fun activities for children, there was never a dull moment!
 We will be booking again next year!
- We came on Sunday for the Christmas experience. We all had a brilliant time. Santa and the elves were fantastic and the children were given plenty of time and attention. The adults especially enjoyed making wreaths and the children loved the activities in the 12 days walk
- Absolutely fantastic day out and kids loved the Christmas Experience. The journey through the woods was lovely and had plenty of nooks and crannies for the children to explore. The elves in the build up to Santa helped keep everyone entertained.

- We all enjoyed our walk round the 12 days of Christmas the fairy dell and the house.
 For the price we paid I thought it was good value for money and not a strain on my purse.
- Fantastic day with my husband and little girls! So much to see and do. Spent 4 hours there and could've stayed even longer! Father Christmas was wonderful as were the elves especially Snowy Flake:) thanks for a great day!
- The 12 Days of Christmas is absolutely excellent. We loved it. Many thanks to those who created it. Well done
- Absolutely fantastic and magical experience! We truly had a brilliant time today, we spent over 3 hours looking around the house that is beautifully decorated, we make fairy doors, had a spot of tea, visited the elf village, met Santa and finished off our trip with the 12 days of Christmas walk and the fairy dell (I loved the fairy dell the most!) Santa was amazing he really spent his time with my boys and they both left excited. The event was so well organized from the parking wardens to the fantastic welcoming staff throughout our afternoon.
- Had a magical time with the kids, the elf's and Santa were very professional! My 7
 year old daughter and my 5 year old twins were very excited. I love history so having
 a wonder around the house was something I really enjoyed, dressed with Christmas
 trees was truly amazing. Would recommend the trip to everyone. Staff friendly, food
 was very nice and the restaurant and toilets very clean.
- We went along to have a look around the beautiful house and grounds and have a go
 at the wreath making, it was a fantastic time and there was a lot for the children to
 do. They had put on entertainment in the house for the children and outside you
 could make your own Christmas door wreaths which were an amazing idea. The 12
 days of Christmas walk was beautiful lit up at night along with the fairy dell.
- Excellent day out, we all enjoyed it. Great facilities, friendly staff and elves, well lay out and signposted so we didn't miss anything. Great day
- The elves were fantastic. Very smiley, friendly and enthusiastic. The first of the activities was making the reindeer food; my daughter loved this as there was a good amount of time allocated and great instructions for the children to follow. We loved that the children could then write a quick letter and draw a picture whilst they had a short wait to see Santa. My daughter absolutely loved her visit with him and again, we had a good amount of time with him and he was very chatty. The Elf even took a fabulous family picture on my phone for us to treasure. She also loved her present which was perfect for her age. There was so much to do for the children and at every turn there was something there from painting/decorating fairy doors, great play areas, the 12 days of Christmas woodland walk (the activities along the way were excellent) and the little fairy dell all made it fun and magical.

